

Voices Against Violence PO Box 53 Plymouth, NH 03264 (office) 603.536.5999 (hotline) 603.536.1659 email: voicesagainstviolence@gmail.com web: http://www.voicesagainstviolence.net/

## GRIEVANCE PROCESS

If you have a grievance with a member of Voices Against Violence's staff or volunteers or organizational operations or practices the following steps can be taken:

1. Discuss your concerns with the individual directly.

2. If the issues is not resolved to your satisfaction, you may bring your concerns / grievance first to the:

- Direct Service Coordinator, then
- The Executive Director

3. If you have further cause to complain you may ask for and receive a list of board members and request a meeting with them.

4. If you feel you have further cause for complaint, you may contact the New Hampshire Coalition against Domestic and Sexual Violence at 603-224-8893.

5. You may seek an advocate to support you during any part of this process.